

## **Toronto East Local Immigration Partnership**

### **COVID-19 Response Scarborough last updated on Apr 27, 2022**

**Important Note:** *This resources list contains information specific to COVID-19 related services available in Scarborough to residents. Services are subject to frequent changes. Most of the services are accessible by appointment only. Therefore, please visit the agency website or contact the organization to access the services. The list will be updated on a bi-weekly basis and shared with the community stakeholders.*

*Please contact the organization directly to obtain information on how to access other ongoing settlement services by calling the general number or visit their websites.*

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## 1. COVID-19 Test Centres

COVID-19 Self assessment: <https://covid-19.ontario.ca/self-assessment/>

Scarborough Health Network: Book an appointment, visit the [Scarborough Health Network website](#)

<b>Scarborough Health Network</b>	<b>Service Access:</b> By appointment only	<b>Location:</b> Birchmount hospital 3030 Birchmount Rd, Scarborough, ON, M1W 3W3
	<b>Eligibility:</b> Symptomatic individuals and eligible groups	<b>Contact:</b> Eligibility details & book online: <a href="https://shn.ca/covid19-assess/">https://shn.ca/covid19-assess/</a>

## 2. COVID-19 Vaccination Centres

Booking online: <https://covid-19.ontario.ca/book-vaccine/>

Booking over the phone: 1-833-943-3900 (TTY 1-866-797-0007)

Residents can text "VACCINE" to 1-833-750-0888 to connect with appointment bookings

\***Vaccination inquires** - Scarborough Health Network - 416-495-2593

\* **Pop-Ups Clinics in Scarborough:** <https://www.scarboroughcovidvaccineclinic.ca/>

\*VaxFacts - Book a one-to-one phone conversation with the doctors - Book an appointment - [www.shn.ca/VaxFacts](http://www.shn.ca/VaxFacts) or 416 438 2911 ext. 5738

<b>ACSA (Agincourt Community Services Association)</b>	<b>Service Access:</b> By appointment only	<b>Location:</b> Midland and Sheppard (in collaboration with the Canadian Centre for Refugees and Immigrant Health Care)
	<b>Eligibility:</b> 12+ years old who are Newcomers, migrant caregivers, refugees, migrant workers, undocumented	<b>Contact:</b> Jamillah Mananghaya  <a href="mailto:mjamillah@agincourtcommunityservices.com">mjamillah@agincourtcommunityservices.com</a> 416 292 6912 ext. 3
<b>Birchmount Hospital</b>	<b>Service Access:</b> Seven days a week - 8:30am - 2pm	<b>Locations:</b> Birchmount hospital (outside, between the parking lot and ED entrance) 3030 Birchmount Rd, Scarborough, ON, M1W 3W3
	<b>Ages 12+:</b> 1st/2nd dose, Booster	<b>Booking:</b> <a href="https://www.scarboroughcovidvaccineclinic.ca/">https://www.scarboroughcovidvaccineclinic.ca/</a>

<b>Carefirst Seniors &amp; Community Services Association</b>	<b>Service Access:</b> <b>Kids 5-11:</b> Mon - Fri, 3 - 6 p.m. <b>Ages 12+:</b> Mon - Fri, 11 a.m. - 6 p.m.	<b>Locations:</b> 300 Silver Star Boulevard, Scarborough, ON, M1V 0G2
	<b>Kids 5-11:</b> 1st/2nd dose <b>Ages 12+:</b> 1st/2nd dose, Booster	<b>Booking:</b> <a href="https://www.scarboroughcovidvaccineclinic.ca/">https://www.scarboroughcovidvaccineclinic.ca/</a>
<b>Centenary Hospital</b>	<b>Service Access:</b> Mon - Fri, 2 - 7 p.m.	<b>Locations:</b> Margaret Birch Wing, 1867 Ellesmere Road, Scarborough, ON, M1H 2W5
	<b>Ages 12+:</b> 1st/2nd dose, Booster	<b>Booking:</b> <a href="https://www.scarboroughcovidvaccineclinic.ca/">https://www.scarboroughcovidvaccineclinic.ca/</a>
<b>Centennial College - Progress Campus</b>	<b>Service Access:</b> Mon - Fri, 2 - 9pm Sat - Sun, 9am - 3pm	<b>Locations:</b> T-Block Building 940, Progress Ave, Scarborough, ON, M1G 3T8
	<b>Kids 5-11:</b> 1st/2nd dose <b>Ages 12+:</b> 1st/2nd dose, Booster	<b>Booking:</b> <a href="https://www.scarboroughcovidvaccineclinic.ca/">https://www.scarboroughcovidvaccineclinic.ca/</a>
<b>Scarborough Centre for Healthy Communities (SCHC)</b>	<b>Service Access:</b> Tues - Fri, 10:30 a.m. - 5:30 p.m. Sat 9 a.m. - 3 p.m.	<b>Location:</b> 2660 Eglinton Ave East, Scarborough, ON, M1K 2S3
	<b>Kids 5-11:</b> 1st/2nd dose <b>Ages 12+:</b> 1st/2nd dose, Booster	<b>Contact:</b> Danielle Rawls <a href="mailto:drawls@schcontario.ca">drawls@schcontario.ca</a> <b>Booking:</b> <a href="https://www.scarboroughcovidvaccineclinic.ca/">https://www.scarboroughcovidvaccineclinic.ca/</a>
<b>TAIBU Community Health Centre</b>	<b>Service Access:</b> Thurs, 10 a.m. – 7 p.m. Sat, 9 a.m. – 4:30 p.m.	<b>Location:</b> TAIBUCommunity Health Centre 27 Tapscott Rd #1, Scarborough, ON M1B 4Y7
	<b>Kids 5-11:</b> 1st/2nd dose <b>Ages 12+:</b> 1st/2nd dose, Booster	<b>Booking:</b> <a href="https://www.scarboroughcovidvaccineclinic.ca/">https://www.scarboroughcovidvaccineclinic.ca/</a>

### 3. Food Bank/ Door Delivery

<b>Centre for Immigrant and Community Services (CICS)</b>	<b>Service Access:</b> Walk-in (Pickup from CICS location) Friday afternoon from 2:00 to 5:00	<b>Location:</b> 2330 Midland Ave, Scarborough, ON, M1S 5G5 (Midland Ave & Sheppard Ave E)
	<b>Eligibility:</b> Scarborough residents – all ages/all immigration status	<b>Contact:</b> Brian Joyce <a href="mailto:Brian.joyce@cicscanada.com">Brian.joyce@cicscanada.com</a> 416 292 7510 x107
	<b>Type of Food:</b> Not specified	
<b>ACSA (Aginccourt Community Services Association)</b>	<b>Service Access:</b> Door delivery, Curbside pick up	<b>Location:</b> 1911 Kennedy Road, Unit 105 Scarborough, ON, M1P2L9
	<b>Eligibility:</b> Persons infected with Covid-19 or person caring for a family member infected with Covid-19 (See description below)	<b>Contact:</b> Jamini Baskaran <a href="mailto:bjamimi@agincourtcommunityservices.com">bjamimi@agincourtcommunityservices.com</a> 416 292 6912 x337
	<b>Service Description:</b> “Covid 360 Wrap Around Support” - supports people who have been severely impacted by Covid-19: Those are infected with Covid-19/ family members/ single parents with small children / isolated seniors and frontline/essential workers impacted by Covid-19. The program includes food delivery, laptop lending, virtual check-ins, referral to resources and various webinars. <b>Type of Food:</b> Identify diet requirements but supplies are not guaranteed to meet requests.	
<b>Scarborough Centre for Healthy Communities (SCHC)</b>	<b>Service Access:</b> Door Delivery Online groceries using gift cards	<b>Location:</b> 629 Markham Road, Unit 2, Scarborough, ON, M1H 2A4 (Markham Rd & Lawrence Ave E)
	<b>Eligibility:</b> COVID positive and currently isolating	<b>Contact:</b> High Priority Community Strategy or COVID Equity Action Project Case Managers Local number: (416) 736-9372 or Toll Free: 1-888-834-8776 Email: <a href="mailto:covidhpcs@schcontario.ca">covidhpcs@schcontario.ca</a>

	<b>Service Description:</b> Grocery gift cards and food box for clients that are COVID positive <b>Type of Food:</b> Not specified	
<b>Scarborough YMCA</b>	<b>Service Access:</b> Hours of Operation: Thursdays from 1:00 – 4:00 pm	<b>Location:</b> 230 Town Centre Court Scarborough, ON, M1P 4Y7 (McCowan Rd & Ellesmere Rd)
	<b>Eligibility:</b> Residents of Scarborough	<b>Contact:</b> (416) 296-9622
	<b>Remarks:</b> (Need to bring the client ID. If you don't already have an ID, please visit <a href="https://dailybread.link2feed.ca">dailybread.link2feed.ca</a> )	
<b>Scarborough Tapscott YMCA Employment Centre</b>	<b>Service Access:</b> Hours of Operation: Thursdays from 1:00 – 4:00 pm	<b>Location:</b> 5637 Finch Avenue East, Suite 5 Scarborough, ON, M1B 5K9
	<b>Eligibility:</b> Residents of Scarborough	<b>Contact:</b> (416) 335-5490
	<b>Remarks:</b> (Need to bring the client ID. If you don't already have an ID, please visit <a href="https://dailybread.link2feed.ca">dailybread.link2feed.ca</a> )	

#### 4. Furniture Bank

<b>ACSA (Agincourt Community Services Association)</b>	<b>Service Access:</b> Door Delivery	<b>Location:</b> 1911 Kennedy Road, Unit 105 Scarborough, ON, M1P2L9
	<b>Eligibility:</b> Permanent residents, convention refugees, live-in caregivers	<b>Contact:</b> Jamillah Mananghaya <a href="mailto:mjamillah@agincourtcommunityservices.com">mjamillah@agincourtcommunityservices.com</a> 416 292 6912 ext. 3
	<b>Service Description:</b> Request for free mattress only. NO other type of furniture requests.	

## 5. Mental Health Support

Assaulted Women's Helpline: 416-863-0511, Toll-Free 1-866-863-0511

Crisis line (Victim Services Toronto): 416-808-7066

Domestic Violence Hotline: 1-800-799-7233 and TTY 1-800-787-3224

Kids Help Phone: 1-800-668-6868 or TXT 686868

Senior Safety Line: 416-217-2077

Suicide Prevention Service: 1-833-456-4566, TXT: 45645

<b>ACSA (Agincourt Community Services Association)</b>	<b>Service Access:</b> In-person (by appointment), by phone	<b>Location:</b> 1911 Kennedy Road Unit 105
	<b>Eligibility:</b> Women and girls experiencing crisis; LGBTQ, all immigration status are accepted	<b>Contact:</b> Shaden Jebahi, Crisis Counselor (416) 292-6912 ext. 335
	<b>Service Description:</b> Crisis intervention for women and girls who are experiencing gender-based violence especially during the pandemic time. Short-term and Drop-in counseling is available onsite and conducted in English, Arabic, Pashto, Dari, Persian and Urdu. Micro grant is provided to women/girls in crisis who need support to cover immigration fees (work permit and application for PR only), start up cost to find employment or start a business, educational related fees, etc.	
<b>Community Family Services of Ontario (CFSO)</b>	<b>Service Access:</b> Remote services – phone/virtual, In-person by appointment only starting Apr 4, 2022	<b>Location:</b> 4051 Gordon Baker Rd, Unit A, Scarborough, ON, M1W 2P3 (Victoria Park Ave & Steeles Ave E)
	<b>Eligibility:</b> Most programs are for ages 12 and up Violence Against Women (VAW) are for ages 16 and up. Immigration status is not a barrier.	<b>Contact:</b> Intake <a href="mailto:info@cfso.care">info@cfso.care</a>  416 979 8299
	<b>Service Description:</b> Counselling & therapy to individuals, couples, and their families to build self-confidence, support education, marriage, career, parenting, interpersonal or intergenerational relationships, or more emotional aspects of one's life.	

	During the pandemic we also expanded services so that we can offer quick access counselling to frontline health workers and their families, as well as individuals affected by anxiety and tension within the family due to the pandemic. Services available in English, Cantonese & Mandarin.	
<b>Strides Toronto</b>	<b>Service Access:</b> By appointment – in person service; Remote services – phone/ virtual; Walk-in – in person service	<b>Location:</b> 200-1200 Markham Road, Scarborough, ON, M1H 3C3 (Markham Rd & Ellesmere Road)
	<b>Eligibility:</b> Walk in mental health services: 0-29 (no status check)	<b>Contact:</b> Mike Shreves <a href="mailto:mshreves@stridesutoronto.ca">mshreves@stridesutoronto.ca</a> 416 438 3697 x12363
<b>Catholic Crosscultural Services (CCS)</b>	<b>Service Access:</b> Remote services – phone/ virtual WeChat and Whatsapp	<b>Location:</b> 55 Town Centre Court, Suite 401, Scarborough, ON, M1P 4X4 (McCowan Rd & Ellesmere Rd)
	<b>Eligibility:</b> Age 15 and older. Permanent Residents, Convention refugees, and live-in caregivers	<b>Contact:</b> Louisa Makhtar - <a href="mailto:imakhtar@ccscan.ca">imakhtar@ccscan.ca</a> 416 884 8333 Julia Jiang – <a href="mailto:jjiang@ccscan.ca">jjiang@ccscan.ca</a> 647 296 0204
	<b>Service Description:</b> Services include short-term support and counselling (in virtual individual and group settings) on immediate issues causing distress as well as extended emotional support in coping with ongoing challenges with issues impacting mental health. Newcomers receive support in improving their understanding of their unique mental health needs and are connected with immediate and/ or specialized community and mental health services as appropriate. Services are provided in English, Mandarin, Cantonese, and Arabic.	
<b>Madison Community Services</b>	<b>Service Access:</b> Remote services – phone/ virtual	<b>Location:</b> 355 Church St, Toronto, ON, M5B 0B2
	<b>Eligibility:</b> 16 and older/ Permanent residents, Protected persons and refugee claimants	<b>Contact:</b> Shasanji Lingaratnam <a href="mailto:shasanji@madisoncs.org">shasanji@madisoncs.org</a> 416 977 1333 x108
	<b>Service Description:</b> Madison Community Services provides one on one case management for anyone who struggles with mental health and addictions challenges as well as social- recreational workshops for newcomers.	

## 6. Housing Support Services

<b>ACSA (Agincourt Community Services Association)</b>	<b>Service Access:</b> By appointment Remote services – Phone/Virtual Meal pick up	<b>Location:</b> 4155 Sheppard Ave East, Scarborough, ON, M1S 1T4
	<b>Eligibility:</b> Homeless and those who are disproportionately impacted by Covid-19	<b>Contact:</b> Tina Ismail <a href="mailto:itina@agincourtcommunityservices.com">itina@agincourtcommunityservices.com</a> 416 292 6912
	<b>Service Description:</b> ACSA's Housing and Drop-in program provides support in meal distribution for the homeless and support for those who are at risk of eviction.	
<b>Community Family Services of Ontario (CFSO)</b>	<b>Service Access:</b> Remote services – Phone/Virtual, In-person by appointment only starting Apr 4, 2022	<b>Location:</b> 4051 Gordon Baker Rd, Unit A, Scarborough, ON, M1W 2P3 (Victoria Park Ave & Steeles Ave E)
	<b>Eligibility:</b> Permanent residents, Convention refugees or live-in caregivers Some exceptions during pandemic. Violence Against Women (VAW) clients are eligible for services regardless of immigration status.	<b>Contact:</b> Amy Li <a href="mailto:ali@cfso.care">ali@cfso.care</a> 416 979 8299 x221
	<b>Service Description:</b> Help clients apply for subsidized housing, special priority housing and provide community resources. Provide support and case management to any VAW clients and referral to internal counselling services. Services available in English, Cantonese, Mandarin, Vietnamese, Tagalog, Korean, Hindu & Malayalam.	



## 7. PPE Supplies

<b>Scarborough Centre for Healthy Communities (SCHC)</b>	<b>Service Access:</b> Door delivery	<b>Location:</b> 629 Markham Road, Unit 2, Scarborough, ON, M1H 2A4 (Markham Rd & Lawrence Ave E)
	<b>Eligibility:</b> COVID positive household and currently isolating.	<b>Contact:</b> High Priority Community Strategy or COVID Equity Action Project Case Managers Local number: (416) 736-9372 or Toll Free: 1- 888-834-8776 Email: <a href="mailto:covidhpcs@schcontario.ca">covidhpcs@schcontario.ca</a>
	<b>Service Description:</b> PPE kits including hand sanitizer and masks.	

## 8. Virtual Legal Clinics

<b>ACSA (Aginccourt Community Services Association)</b>	<b>Service Access:</b> By appointment Remote services – Phone/Virtual Mela pick up	<b>Location:</b> 1911 Kennedy Road, Unit 105 Scarborough, ON, M1P2L9
	<b>Eligibility:</b> Anyone who is experiencing hardships navigating legal resources are welcome to apply	<b>Contact:</b> Shaden Jebahi, Project Lead <a href="mailto:jshaden@agincourtcommunityservices.com">jshaden@agincourtcommunityservices.com</a> 416 880 6705 (416) 292-6912 ext. 335
	<b>Service Description:</b> Free legal consultation on legal problems related to immigration, housing, youth justice, etc.	

## 9. Expanded Settlement Services

<b>ACSA (Agincourt Community Services Association)</b>	<b>Service Access:</b> In-person (by appointment) and remote virtual settlement support	<b>Location:</b> 1911 Kennedy Road, Unit 105 Scarborough, ON, M1P2L9
	<b>Eligibility:</b> Permanent residents, convention refugees, live-in caregivers	<b>Contact:</b> Jamillah Mananghaya <a href="mailto:mjamillah@agincourtcommunityservices.com">mjamillah@agincourtcommunityservices.com</a> 416 292 6912 ext. 3
	<b>Service Description:</b> Assists newcomers providing wrap around support: referral to foodbank, assistance in filling out immigration related application forms, Covid-19 related income supports, winter jackets, backpack program, preparation for online Citizenship test, online LINC, etc.	
<b>Madison Community Services</b>	<b>Service Access:</b> Remote services - virtual	<b>Location:</b> 355 Church St, Toronto, ON, M5B 0B2
	<b>Eligibility:</b> Permanent residents and protected persons	<b>Contact:</b> Shasanji Lingaratnam <a href="mailto:shasanji@madisoncs.org">shasanji@madisoncs.org</a> 416 977 1333 x108
	<b>Service Description:</b> Mental Health and settlement services for Newcomers : Mental Health Case Management, Arabic peer support group, social-recreational activities, Covid 19 related digital and food support and Mental Health and Settlement workshops for newcomers. These workshops are provided at no cost to other agencies which serve permanent residents and newcomers.	
<b>Community Family Services of Ontario (CFSO)</b>	<b>Service Access:</b> Remote services – Phone/Virtual, In-person by appointment only starting Apr 4, 2022	<b>Location:</b> 4051 Gordon Baker Rd, Unit A, Scarborough, ON, M1W 2P3 (Victoria Park Ave & Steeles Ave E)
	<b>Eligibility:</b> Immigration status expanded to work permit /study permit holders during pandemic.	<b>Contact:</b> Amy Li <a href="mailto:ali@cfso.care">ali@cfso.care</a>  416 979 8299 x221
	<b>Service Description:</b> Services expanded to help additional statuses with EI & income supports since many clients experience financial hardship. Regular	

	settlement services are still available to IRCC eligible clients. Services available in English, Cantonese, Mandarin, Vietnamese, Tagalog, Korean, Hindu & Malayalam.	
<b>CICS (Center for Immigrant and Community Services)</b>	<b>Service Access:</b> In-person (by appointment) and remote virtual settlement support	<b>Location:</b> 2330 Midland Avenue, Scarborough 402-3850 Finch Avenue East, Scarborough
	<b>Eligibility:</b> Permanent residents, convention refugees, live-in caregivers	<b>Contact:</b> Alex Heung  <a href="mailto:Alex.heung@cicscanada.com">Alex.heung@cicscanada.com</a> 416 292 7510 ext. 110
	<b>Service Description:</b> Assists newcomers providing wrap around support: referral to foodbank, assistance in filling out immigration related application forms, Covid-19 related income supports, preparation for online Citizenship test, online LINC, etc.	