

Toronto East Local Immigration Partnership Programs and Services Inventory for International Students August, 2022

Important Note: This resource list contains information on programs and services provided by service providers in Scarborough and neighbourhoods. Services are subject to changes. Please visit the agency website or contact the organization to access services. The list will be updated on a quarterly basis and shared with community stakeholders.

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1. Settlement services

ACSA (Agincourt	Service Access:	Location	1:
Community Services	By appointment (in person		nnedy Road, Unit 105
Association)	service)		ough, ON, M1P2L9
Association	Scr vice)	Jearbore	Jugii, Oiv, Wili 2L3
	Eligibility: Any newcomer	Contact	: Tracy Yu
	Lingibility: Arry newconner		agincourtcommunityservices.com
		ytracyw	agincourtcommunityservices.com
		416 292	6912 ext. 325
	Service Description: Help the clients with applying for health card, SIN		
	number, opening bank account, schools registration, furniture bank, food		
	bank, charity mattress progr	am.Servic	es provided FREE of cost to
	newcomers who are Permar	nent Resid	ents, Live-in Caregivers, Convention
	Refugees & Protected Perso	ns	
	Guidance in filling out forms	on applic	ation for permanent residence card,
	OHIP, Canadian Citizenship,	Child Tax	Benefit, Social Housing, Welcome
	Policy, Trillium Drug Benefit.	•	
	Online LINC Program (Langu	age Traini	ng)
	Canadian Citizenship Test Pr	eparation	Workshops & practice test questions;
	one-on-one coaching session	าร	
	Weekly social activities for seniors at the Seniors' Cafe.		
	Summer program for the newcomer youth		
	Volunteer and student placement opportunities for the newcomers		
	addressing immigration & citizenship problems, or simply navigating the		
	government system.		
	,		
CICS (Centre for	Service Access:	Location	1:
Immigrant and	By appointment (in person	2330 Mi	dland Ave,
Community	service)	Toronto	, ON, M1S 5G5
Services)	Remote services - Phone/		
	virtual		
	Eligibility: All newcomers	Contact	: Yao Xiao
		yao.xiao	@cicscanada.com
			-4565 Ext. 110
	Service Description: CICS pro	ovides sur	pport in accessing services in the
		•	nip, housing, health, education,
			s, taxation, business, transportation,
	recreation, and more.		
Catholic	Service Access:		Location:
Crosscultural	Remote and in-person service	ce	55 Town Centre court,
Services (CCS)			Scarborough, ON, M1M 4X4
	Eligibility: All the newcomer	S	Contact: Gajenthini Selvarajah
			Contact: Gajeritimii Servarajan



		gselvarajah@ccscan.ca	
		647 296 6753	
	Service Description: One on		
Malvern Family	Service Access:	Location:	
Resource Centre	Call, drop in or visit the	90 Littles Rd, Scarborough North Toronto, ON,	
nesource centre	website www.mfrc.org	M1B 5E2	
	Website www.iiiie.org	1321 Neilson Road, Scarborough, M1B 3C2	
	Eligibility:	Contact: Arif Rahman	
	Residents of North East	416-281-1376 ext 25	
	Scarborough,	arahman@mfrc.org	
	newcomer/refugee/perma		
	nent residents/Convention	Cathy Mwanza	
	refugees/international	416-281-1376 ext 24	
	students and naturalized	cmwanza@mfrc.org	
	Canadian citizens		
	Service Description:		
		vices are offered one-on-one by appointment	
	and through group sessions,	events and workshops. Services are provided	
	virtually (through Zoom), over the phone and in-person and inclu		
	 Upgrading skills & digital Citizenship Test prepara Social Programs, English Community Referrals - C local, government, hous Our agency is a multi-service 	ferrals support pointment) lation assistance available I literacy workshops	
The Housing Help	Service Access:	Location:	
Centre	Remote services - Phone/	205-2500 Lawrence Avenue East,	
Centre	virtual	Scarborough, ON, M1P 2R7	
	Eligibility: Students in	Contact:	
	need to settlement	info@thhc.org	
	services	416 285 8070 ext300	
		vide settlement services for Newcomer	
	students.	VIGE SELLICITETIL SELVICES TOT INEWCOTTET	



Toronto Community	Service Access:	Location:	
and Culture Centre	Call for appointment	Zion Church Cultural Centre; 1650 Finch Ave E	
		Toronto, ON, M2J 4T6	
		Intersection: Don Mills Rd and Finch Ave E	
	Eligibility: Focus on	Contact: Xinsheng (Simon) Zhong	
	mainland Chinese	tccctoc@gmail.com	
	community	Tel: 416 971 7883	
		Fax: 416 971 5519	
	Service Description: Settlem	nent services for newcomers and international	
	students * youth employme	nt services sponsors internships, summer	
	, , , , , , , , , , , , , , , , , , , ,	cluding resumes and interviewing skills *	
	outreach and cultural activities. Settlement services for newcomers and		
	international students * regi	stered charity.	
UTSC (University of	Service Access:	Location:	
Toronto	We are currently	1265 Military Trail,	
Scarborough	supporting students	Scarborough, ON M1C 1A4	
Campus – Student	virtually by phone, email,	Student Centre, SL157	
Life Programs)	and online platforms.		
	Eligibility:	Contact:	
	All UTSC students	studentlife.utsc@utoronto.ca	
		416 208 4760	
	Service Description: Student Life Programs offer opportunities that support		
	student engagement, whether that's through first year programming,		
	leadership development, community engagement or Indigenous outreach.		
	Working closely with our partner, the International Student Centre, our		
	experiential learning opportunities support student engagement and allow		
	for you to learn outside of the classroom.		



2. Employment support (Job Preparedness, Work permit, Student placement, etc.)

ACCES	Service Access:	Location:	
Employment	Remote services - Phone/	2100 Ellesmere Rd, #250,	
	virtual	Scarborough, ON, M1H 3B7	
	Eligibility:	Contact: Behnaz Azad	
	Anyone	bazad@accesemployment.ca	
	7, 66	416 431 5326	
	Service Description: We Prov	vide Resource, information and referrals to	
	International Students	viae nesource, information and referrals to	
Catholic	Service Access:	Location:	
Crosscultural	Remote and in-person	55 Town Centre court,	
Services	service	Scarborough, ON, M1M 4X4	
	Eligibility:	Contact: Gajenthini Selvarajah	
	Newcomer students,	gselvarajah@ccscan.ca	
	International students, and	647 296 6753	
	their families		
	Service Description: Online	workshop and one on one support	
Centennial College	Service Access:	Location:	
– HireCentennial -	Remote services – virtual	755 Morningside Ave.,	
Career Services and	Appointment	Toronto, ON, M1C 5J9	
Co-operative	Eligibility:	Contact:	
-	All Centennial College	careerservices@centennialcollege.ca	
Education	students	cooped@centennialcollege.ca	
		416 289 5233	
	Service Description: The Career Services and Co-operative Education team		
	gives students and graduates the confidence and tools for career success		
	from the first semester to beyond graduation.		
CICS (Centre for	Service Access:	Location:	
Immigrant and	Remote services - Phone/	2330 Midland Ave,	
Community	virtual.	Toronto, ON, M1S 5G5	
Services)	We will resume in-person	1010110, 014, 11123 303	
Jei vices,	services in the future		
	Eligibility: All newcomers	Contact: Jenny Yeung	
	Linguistry (in the meaning)	Jenny.Yeung@cicscanada.com	
		416-292-7510 ext. 302	
	Service Description: CICS ha		
	Service Description: CICS helps job seekers obtain labour market information, job search techniques and employability skills, and eventually		
	find jobs that are right for them through a wide range of employment		
	programs and services. Innovative programs are also available to		
	prepare/equip our youth for the future job market.		
	propare/equipout youth for the future job market.		



JVS Toronto	Service Access:	Location:	
JV3 TOTOTILO			
	Remote services – virtual,	30 Karachi drive #66,	
	in-person service will be	Markham, ON, L3S 0B6	
	available as of March 7.		
	Eligibility:	Contact: Nazreen Yousuf	
	Anyone	markhamonline@jvstoronto.org	
		905 470 9675	
		ble people to maximize their potential at work	
	and school. We help employ	ers connect with the right human resources.	
The Housing Help	Service Access:	Location:	
Centre	By appointment only (in	205-2500 Lawrence Avenue East,	
	person service)	Scarborough, ON, M1P 2R7	
	Eligibility:	Contact: Ambi Sinna	
	students which needs to	ambi.sinna@thhc.org	
	gain and improve their	416 285 8070	
	skills in the work		
	environment		
	Service Description: We hav	e student placements. Students who need to	
	gain and improve their skills	•	
Tropicana	Service Access:	Location:	
Employment Centre	Remote services - Phone/	505 Consumers Road, Suite 102,	
. ,	virtual	North York, ON, M2J 4V8	
	Eligibility:	Contact: Mathi Rajakesary	
	People who are eligible to	mrajakesary@tropicanaemployment.ca	
	work in Canada.	416 491 7000	
	Service Description: Tropical	na Employment Centre provides employment	
	counselling, job development, recruitment, training and a job search		
	resource Centre.		
UTSC (University of	Service Access:	Location:	
Toronto	Drop in services, can book	1265 Military Trail,	
Scarborough -	an appointment through	Scarborough, ON M1C 1A4	
Academic Advising	call and email, and get	Academic Resource Centre, AC213	
& Career Centre)	access to the help through		
	call and email.		
	Eligibility:	Contact: E-Lin Chen, Interim Manager	
	All UTSC students	elin.chen@utoronto.ca	
	All 013c students	416-287-7561	
	Service Description:	+10 207 7301	
	•	reer Centre offers a variety of workshops and	
	The Academic Advising & Career Centre offers a variety of workshops and appointments around academics, such as degree counselling, as well as		
	1	·	
	employment services such as resume reviews and mock interviews. We also		
	offer online tools and one-on-one appointments. Working closely with our		
	partner, AccessAbility Service	es, we are committed to student success.	



3. Housing Support

Catholic	Service Access:	Location:
Crosscultural	Remote and in-person service	55 Towncentre Court,
Services	Remote and in person service	Scarborough, ON
Scrittes		M1M 4X4
	Eligibility: International	Contact: Gajenthini Selvarajah
	students and their families.	gselvarajah@ccscan.ca
		647-296-6753
	Service Description: Online work	
CCSAI (Centennial	Service Access:	Location:
College Student	Through call	941 Progress Ave,
Association) –		Scarborough, ON M1G 3T8
Places4Students	Eligibility:	Contact:
Places45tudelits	All Centennial College students	admin@p4s.com
		1-866 766 0767
	Service Description: Through our	r partnership with Places4Students Inc., we
	provide an online collection of nu	umerous housing opportunities.
	Places4Students provides studen	its, schools, and landlords with the highest
	quality off-campus housing servi	ce. The website provides a large real-time
	database of student housing vaca	ancies in the area of the school.
CICS (Centre for	Service Access:	Location:
Immigrant and	In person service (by	2330 Midland Ave
Community	appointment)	Toronto, ON M1S 5G5
Services)	Remote services -	
	Phone/email/virtual/social	
	media/online chat	
	Eligibility:	Contact: Candy Ng
	All newcomers	Candy.Ng@cicscanada.com
		416-292-7510 ext. 118
	·	g Support Project aims to support
		rental market by increasing knowledge
	and awareness of tenant rights a	nd responsibilities through information
	and referral services, and collabo	orating with various stakeholders to build a
	supportive community and welco	oming environment for newcomers.
The Housing Help	Service Access:	Location:
Centre	Remote services - Phone/	205-2500 Lawrence Avenue East,
	virtual. By appointment only (in	Scarborough, ON, M1P 2R7
	person service)	
	Eligibility: Low income clients	Contact:
	with Canadian legal status.	info@thhc.org
		416 285 8070 ext. 300



	Service Description: Housing support Services like rent market, and subsidized housing applications, housing benefits, utility support programs. We offer our services in different languages		
Malyara Familia			
Malvern Family Resource Centre Women's Housing	Service Access: Call, drop in or visit the website www.mfrc.org	Location: 90 Littles Rd, Scarborough, ON, M1B 5E2 1321 Neilson Road, Scarborough, M1B 3C2	
Help Project	Eligibility: Residents of North East Scarborough	Contact: Parneet Kaire Email: pkaire@mfrc.org Office: 416-284-4184 ext. 245 Work cell: 416-995-1901	
	Service Description: Our Housing Access Services are offered one-on-one by appointment and through group sessions and workshops. Services are provided virtually (through Zoom), over the phone and in-person and include: • Finding a place to live • Questions about your rights as a tenant • Dealing with rent increases or ending a lease • Maintenance and repair requests • Subsidized housing applications • Eviction notices • Accessing emergency support, etc Our agency is a multi-service agency and we can provide programs and services for children and their caregivers, youth, women, newcomers and seniors.		
Toronto Employment and Social Services	Service Access: Remote services - Phone/ virtual	Location: 325 Milner Ave, 9th Fl Toronto, ON, M1B 5N1	
	Eligibility: Toronto residents 18 years and older in financial need Service Description: Housing Sta arrears, rent deposit, moving cos	Contact: Stephen Linton 416 338-3882 Email: stephen.linton@toronto.ca bilization Fund - help with rent and energy	
LITCO/LIB:!			
UTSC (University of Toronto Scarborough – Student Housing &	Service Access: Remote services - Phone/ virtual	Location: 1265 Military Trail Scarborough, ON, M1C 1A4 Residence Centre	
Residence Life)	Eligibility: All UTSC students	Contact: residence.utsc@utoronto.ca 416 287 7364	



Service Description: Student Housing & Residence Life fosters a safe, fun and inclusive community that offers a range of social and extracurricular activities that support academic achievement and personal development. The department supports students' transition to living in residence and offcampus. Off-campus housing services include workshops, advising and resources on housing search and listings, tenant rights and responsibilities, lease agreements, and costs, commutes, and community information.

4. Mental Health Support

Assaulted Women's Helpline: 416-863-0511, Toll-Free 1-866-863-0511

Crisis line (Victim Services Toronto): 416-808-7066

Domestic Violence Hotline: 1-800-799-7233 and TTY 1-800-787-3224

Suicide Prevention Service: 1-833-456-4566, TXT: 45645

ACSA (Agincourt	Service Access: In-person	Location:
Community Services	(by appointment), by	1911 Kennedy Road Unit 105
Association)	phone	1911 Kennedy Road Onit 103
Association	Eligibility: Women and	Contact: Anastasia Fedko, Project Lead (Safer
	•	, ,
	girls experiencing crisis;	and Stronger Women Project)
	LGBTQ, all immigration	fantasia@agincourtcommunityservices.com
	status are accepted	416 292 6912 ext. 333
	•	itervention for women and girls who are
	experiencing gender-based v	violence especially during the pandemic time.
	Short-term and Drop-in cour	nseling is available onsite and conducted in
	English, Arabic, Pashto, Dari,	, Persian and Urdu.
Catholic	Service Access:	Location:
Crosscultural	Remote and in-person	55 Town Centre Court, Suite 401,
Services (CCS)	service	Scarborough, ON, M1P 4X4
	WeChat and WhatsApp	(McCowan Rd & Ellesmere Rd)
	Eligibility: Newcomers	Contact: Gajenthini Selvarajah
		gselvarajah@ccscan.ca
		6472966753
	Service Description: Able to	refer students to mental health services
CICS (Centre for	Service Access: Remote	Location:
Immigrant and	services – phone/virtual &	2330 Midland Ave,
Community	Will resume walk-in in	Toronto, ON, M1S 5G5
Services)	person service in the	
	future	
	Eligibility:	Contact: Yao Xiao
	Most programs are for	yao.xiao@cicscanada.com
	ages 12 and up	416-293-4565 Ext. 110



	Violence Against Memor		
	Violence Against Women		
	(VAW) are for ages 16 and		
	up.		
	Immigration status is not a		
	barrier.		
	Service Description:		
	1. Short-term Case Managen	nent: we work with you to identify your	
	strengths and needs. Togeth	er we develop an action plan towards your	
	wellbeing and reach your go	als.	
	2. Wellness Group Activities:	Through our support groups and workshops,	
	we create a safe space for yo	ou to learn the skills and strategies to stay	
	healthy and positive.		
Scarborough	Service Access: Remote	Location:	
Women's Centre	services – phone	2100 Ellesmere Rd, Suite 245	
		Toronto, ON, M1H 3B7	
	Eligibility:	Contact: Lynda Kosowan	
	Women 15 years and	ed@scarboroughwomenscentre.ca	
	older, including	416 439 7111 ext. 1	
	newcomers and LGBTQ+		
	women, who are moving		
	away from abuse, poverty		
	and isolation; outreach to		
	women with disabilities		
	and young women; varies		
	by program, see service		
	description		
		ation, referral, and counselling services for	
		g or recovering from abuse, includes:	
		rkshops on topics such as healthy relationships,	
	anger, self-esteem, family law, life skills, leadership development. Resource		
		zed by isolation, abuse and poverty, with focus	
		port for economic and emotional independence	
	and freedom from violence.		
	and recoon nom violence.		



5. Medical Health Services & Support (Example: Community Health Centres, Health Insurance)

UTSC (University of	Service Access:	Location:	
Toronto	Appointment required	1265 Military Trail	
Scarborough -		Scarborough, Ontario, M1C 1A4	
Health & Wellness		Student Centre, SL270	
Centre)	Eligibility:	Contact:	
	UTSC Students	health.utsc@utoronto.ca	
	Requires student card (T-	416 287 7065	
	card) and health card		
	(OHIP, Provincial Health		
	Card, or UHIP) to book an		
	appointment		
	Service Description: The Health & Wellness Centre is here to support your		
	health and well-being. We have a dedicated team of healthcare		
	professionals who provide confidential medical care, nursing support and		
	counselling. We also provide you with health promotion and health		
	education services. Connect	ed with Athletics & Recreation, we deliver	
	collaborative programming of	designed to keep you healthy. Doctors and	
	nurses provide assessment, treatment and support for a variety of health		
	concerns and illnesses, in addition to: first aid, immunizations and vaccines,		
	prescriptions, birth control, tobacco intervention support, sexual health,		
	nutrition health and mental	health.	



6. Legal services and legal support

ACSA (Agincourt	Service Access:	Location:	
Community	By appointment (in person	1911 Kennedy Road, Unit 105	
Services	service) &	Scarborough, ON, M1P2L9	
	Remote services - Phone/	Scarborough, ON, MIPZL9	
Association)	virtual		
		Cantasti Chadan lababi Cattlanant	
	Eligibility:	Contact: Shaden Jebahi, Settlement	
	Anyone who is experiencing	Counselor	
	hardships navigating legal	ishaden@agincourtcommunityservices.com	
	resources are welcome to	416 292 6912 ext. 335	
	apply	Leancultation on local problems related to	
	_	I consultation on legal problems related to	
CCCAL/Combonnist	immigration, housing, youth ju	1	
CCSAI (Centennial	Service Access:	Location:	
College Student	By appointment	941 Progress Ave,	
Association)		Scarborough, ON M1G 3T8	
	=1: 11:11:	Progress Student Centre	
	Eligibility:	Contact:	
	Centennial College students	admin@p4s.com	
		1-866 766 0767	
	Service Description: Every Tuesday we bring in a lawyer for our students to		
	access. The lawyers are here to help with legal advice on matters like		
	Landlord/Tenant Rights; and they are here to notarize documents and		
	prepare affidavits for our stud	1	
West Scarborough	Service Access:	Location:	
Community Legal	Call or visit website for	2425 Eglinton Ave E Suite 201 Scarborough	
Services	information	Central Toronto, ON, M1K 5G8, Canada	
	Eligibility:	Contact:	
	Area residents who meet	Affidavits: 416-285-4460	
	financial eligibility	General Info: 416-285-4460 ext 21	
	guidelines:		
	Residency Requirements:		
	South side of Steeles Ave E		
	(north) to Lake Ontario		
	(south), east side of Victoria		
	Park Ave (west) to west side		
	of Midland Ave (east)		
	-	marily with tenant issues, social housing,	
	. ,	hts, Employment Insurance, family law and	
	immigration issues.		



7. Language Training Program

CICS (Centre for	Service Access:	Location	:
Immigrant and	Remote services - Phone/	4002 She	eppard Avenue East, Suite 501,
Community	virtual	Toronto,	, ON, M1S 4R5
Services) –	Will resume in person		
Language training	services in the future		
	Eligibility:	Contact:	Tayebeh Shalmani
	1. Permanent Residents	tayebeh.	.shalmani@cicscanada.com
	/Convention Refugees		
	2. Must be 18 years of age	416 299	8118 ext. 108
	or over		
	3. Completed an English		
	language assessment at an		
	approved centre.		
	Service Description: CICS als	o provide	s language training services, including
	full-time and part-time LINC	courses.	
Centennial College	Service Access:		Location:
- Centre for	Virtual and Drop-in		755 Morningside Ave,
Academic English			Scarborough, ON, M1C 4Z4
	Room 306		Room 306
	Eligibility: Contact:		Contact:
	Centennial College students		cae@centennialcollege.ca
	41		416 289 5000 ext. 6150
	Service Description:		
	The goal of the CAE is to help you develop writing, speaking, reading and		
	listening skills. Our tutors ar	e experts	who will help you learn how to learn.



8. Orientation Sessions (Life in Canada, Applying for PR, Getting work permit, Work in Canada, etc.)

ACSA (Agincourt	Service Access:	Location:	
Community Services	By appointment and walk-in	1911 Kennedy Road,	
Association)	(in person service)	Scarborough, ON, M1P 2L9	
	Remote services - Phone/		
	virtual		
	Eligibility:	Contact: NEDAL ALSHIEKH	
	Any newcomer	anedal@agincourtcommunityservices.com	
	,	416-292-6912 EXT. 322	
	Service Description:		
	Apply for work permit, pr renewal, Canadian citizenship, apply for ODSP, WO, and CPP.		
CCS (Catholic	Service Access:	Location:	
Crosscultural	Remote and in-person	3227 Eglinton Ave East, Suite 135,	
Services)	service	Scarborough, ON, M1J 3M5	
	Eligibility:	Contact: Arpita Mehta	
	Any Status	amehta@ccscan.ca	
		<u>416 266 7200</u>	
	Service Description: We are p	roviding new to Ontario information to	
	newcomers and international students. Online workshop and one on one		
	support.		
CICS (Centre for	Service Access:	Location:	
Immigrant and	By appointment only (in	2330 Midland Ave,	
Community	person service)	Toronto, ON, M1S 5G5	
Services)	Remote services - Phone/		
	virtual		
	Eligibility:	Contact: Yao Xiao	
	Permanent residents and	yao.xiao@cicscanada.com	
	convention refugees	416-293-4565 Ext. 110	
	Service Description: CICS provides individual information & orientation		
	sessions to promote newcome	ers' understanding of life in Canada and	
	provides practical guidance in	regards to settlement matters such as	
	housing, transportation, access to social and health services, rights and obligations.		
Polycultural	Service Access:	Location:	
Immigrant and	Remote services through	3225 Eglinton Ave E, Unit 101/111	
Community Services	phone, zoom, email - 844-	Toronto, ON, M1J 2H7	
	493-5839	Intersection: Markham Rd and Eglinton Ave E;	
	Eligibility:	Contact: Bassem Haydar	
		Program Manager:	



	1		
	Permanent residents,	bhaydar@polycultural.org	
	refugee claimants,	416 261 4901 ext. 3222	
	Convention refugees, and	Info:	
	first-generation Canadians	info@polycultural.org	
		416 261 4901	
	-	nt Services - orientation, information,	
	assessment and referral * case management for high need clients *		
	supportive counselling for youth, families and women * employment and		
	educational counselling * commissioner for taking affidavits * group		
	sessions on housing, education, health care, social assistance, immigration and job search		
The Housing Help	Service Access:	Location:	
Centre	Remote services - Phone/	205-2500 Lawrence Avenue East,	
	virtual	Scarborough, ON, M1P 2R7	
	Eligibility:	Contact:	
	Any client has a legal status	info@thhc.org	
	in Canada	416 285 8070 ext. 300	
		de the orientation sessions in multiple	
	languages.		
UTSC (University of	Service Access:	Location:	
Toronto	Please contact the	1265 Military Trail,	
Scarborough	International Student	Scarborough, ON M1C 1A4	
Campus –	Centre's front desk at 416-	Highland Hall, HL448	
International	287-7087 for general	,	
Student Centre)	inquiries or schedule an		
,	appointment with one of		
	our team members below.		
	Eligibility:	Contact:	
	UTSC students	isc.utsc@utoronto.ca	
		416 287 7087	
	Service Description: The Intern	national Student Centre is a hub for all	
	_	dents. Working with our partners, Student	
		ortunities to create cross-cultural	
	relationships. Whether you are seeking immigration and transition advising		
	or looking for a global educational experience through studying abroad or		
	intercultural programming, our team will be able to assist you! Advisors support international students with a range of topics including: Temporary Resident Visas, Study Permits, Work Permits, Social Insurance Numbers and		
	Individual Tax Numbers.		
Malvern Family	Service Access:	Location:	
Resource Centre	Call, drop in or visit the	90 Littles Rd, Scarborough North Toronto,	
	website www.mfrc.org	ON, M1B 5E2	
	,6	1321 Neilson Road, Scarborough, M1B 3C2	



Eligibility:	Contact: Arif Rahman
Residents of North East	416-281-1376 ext 25
Scarborough,	arahman@mfrc.org
newcomer/refugee/permane	
nt residents/Convention	Cathy Mwanza
refugees/international	416-281-1376 ext 24
students and naturalized	cmwanza@mfrc.org
Canadian citizens	-
Comiles Descriptions	

Service Description:

Our Settlement workers provide information and orientation to living in Ontario through group sessions and one-on-one supports. These sessions include living/working in Ontario, accessing government services, registering your child for school, housing, health care, understanding levels of government, personal banking and more!

9. Access Financial assistance, Free Income tax clinics

ACSA (Agincourt	Service Access:	Location:	
Community	By appointment	4155 Sheppard Ave,	
Services	Remote services –	Scarborough, ON, M1S 1T4	
Association)	Phone/Virtual		
	Mela pick up		
	Eligibility:	Contact:	
	depending on the newcomer	416 321 6912 ext. 238	
	income		
	Service Description: Tax clinic		
CICS (Centre for	Service Access:	Location:	
Immigrant and	By appointment (in person	2330 Midland Ave,	
Community	service)	Toronto, ON, M1S 5G5	
Services)	Eligibility:	Contact: Yao Xiao	
	Housing-insecure individuals	yao.xiao@cicscanada.com	
	Modest-income individuals	416-293-4565 Ext. 110	
	Newcomers Persons with		
	disabilities & students		
	Individuals need to be in a		
	simple tax situation with		
	modest income.		
	Service Description: CICS collaborates with CPA to provide free income tax		
	clinics to newcomers every year, helping low-income families and		
	individuals to file their income tax returns.		



Seneca Student	Service Access:	Location:
Federation	Call, email or walk in,	Seneca College of Applied Arts and
	confirmation of enrollment	Technology; 1750 Finch E, Rm S2014
	and documentation indicating	Toronto, ON, M2J 2X5
	financial need required.	Intersection: Hwy 404 and Finch Ave E
	Eligibility:	Contact: Roel Isufllari – Manager Member
	Full time and part time	Services
	Seneca at York students, not	Roel.isufllari@senecacollege.ca
	open to the general public.	416 491 5050 ext. 2265
	Service Description: Student services including food bank with seasonal income tax clinic.	
The Housing Help	Service Access:	Location:
Centre	By appointment (in person	205-2500 Lawrence Avenue East,
	service) & Remote services -	Scarborough, ON, M1P2R7
	Phone/ virtual	
	Eligibility:	Contact:
	income eligibility criteria	info@thhc.org
		416 285 8070 ext. 300
	Service Description: We provide financial information sessions, apply for	
	financial support programs for utilities and rent, free tax clinics.	

10. Food Bank

The Housing Help	Service Access:	Location:	
Centre – Food Bank	By appointment (in person	205-2500 Lawrence Avenue East,	
	service)	Scarborough, ON, M1P 2R7	
	Eligibility:	Contact:	
	Clients with legal status in	info@thhc.org	
	Canada	416 285 8070 ext. 300	
	Service Description: Food bank		
Agincourt	Service Access:	Location:	
Community Services	By appointment (in person	1911 Kennedy Road Unit 109, Scarborough ON	
Association (ACSA)	service)		
	Eligibility:	Contact:	
	Everyone in need is eligible	To book your next appointment, call 647-723-	
	to apply	9238 anytime.	
	Service Description: Food bank		



11. Youth Connection and Empowerment

Centre for	Service Access:	Location:	
Information and	Remote services –	5284 Highway 7 East (at McCowan Rd) Unit 2	
Community Services	Phone/virtual	Markham, Ontario, L3P 1B9	
(CICS)	By Appointment (in person		
	Services)		
	Will resume walk-in		
	person service in the		
	future		
	Eligibility:	Contact: Kayla Chu	
		kayla.chu@cicscanada.com	
		905-294-8868	
	Service Description: CICS provides programs and activities for immigrant		
	children and youth in both Toronto and York Region to support academic		
	development, create social connections, build resilience, improve job		
	readiness, and promote mental and physical health		
	readiliess, and promote mental and physical fleatth		

Student Life

International Student Center – University of Toronto Scarborough Campus

Contact: Lingyin (Lynn) Shen – International Student Advisor - lingyin.shen@utoronto.ca

Phone: 416-287-758

Centennial College - International Student Centre

sage@centennialcollege.ca 416 289-5000 ext. 54933

Seneca International

Newnham Campus – Room E2420 1750 Finch Avenue East Toronto, Ontario M2J 2X5 Canada

416.491.5050 ext. 22608

seneca.international@senecacollege.ca